

CAPITAL ONE OPEN BANKING INTERFACE

DEDICATED INTERFACE



DATE	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
01-Jan	100.00%	0.00%		1070	0	0	0.01%
02-Jan	100.00%	0.00%		1082	0	0	0.01%
03-Jan	100.00%	0.00%		1111	0	0	0.02%
04-Jan	100.00%	0.00%		1148	0	0	0.02%
05-Jan	100.00%	0.00%		1193	0	0	0.02%
06-Jan	100.00%	0.00%		1122	0	0	0.01%
07-Jan	100.00%	0.00%		1132	0	0	0.02%
08-Jan	100.00%	0.00%		1123	0	0	0.02%
09-Jan	57.64%	42.36%		1020	0	0	0.02%
10-Jan	100.00%	0.00%		1652	0	0	2.42%
11-Jan	100.00%	0.00%		1141	0	0	0.02%
12-Jan	100.00%	0.00%		1140	0	0	0.02%
13-Jan	100.00%	0.00%		1138	0	0	0.02%
14-Jan	100.00%	0.00%		1142	0	0	0.02%
15-Jan	100.00%	0.00%		1099	0	0	0.01%
16-Jan	100.00%	0.00%		1063	0	0	0.02%
17-Jan	100.00%	0.00%		1126	0	0	0.01%
18-Jan	100.00%	0.00%		1140	0	0	0.02%
19-Jan	100.00%	0.00%		1154	0	0	0.04%
20-Jan	100.00%	0.00%		1149	0	0	0.02%
21-Jan	100.00%	0.00%		1150	0	0	0.01%
22-Jan	100.00%	0.00%		1093	0	0	0.02%
23-Jan	100.00%	0.00%		1096	0	0	0.02%
24-Jan	100.00%	0.00%		1153	0	0	0.03%
25-Jan	100.00%	0.00%		1163	0	0	0.02%
26-Jan	100.00%	0.00%		1159	0	0	0.05%
27-Jan	100.00%	0.00%		1198	0	0	0.02%
28-Jan	100.00%	0.00%		1191	0	0	0.03%
29-Jan	100.00%	0.00%		1118	0	0	0.01%
30-Jan	100.00%	0.00%		1091	0	0	0.01%
31-Jan	100.00%	0.00%		1168	0	0	0.01%
01-Feb	100.00%	0.00%		1181	0	0	0.01%
02-Feb	100.00%	0.00%		1183	0	0	0.01%
03-Feb	100.00%	0.00%		1202	0	0	0.02%
04-Feb	100.00%	0.00%		1186	0	0	0.02%
05-Feb	100.00%	0.00%		1153	0	0	0.02%
06-Feb	79.17%	20.83%		1145	0	0	0.01%
07-Feb	100.00%	0.00%		1201	0	0	0.02%
08-Feb	100.00%	0.00%		1206	0	0	0.01%
09-Feb	100.00%	0.00%		1192	0	0	0.01%
10-Feb	100.00%	0.00%		1212	0	0	0.04%
11-Feb	100.00%	0.00%		1219	0	0	0.03%
12-Feb	100.00%	0.00%		1161	0	0	0.04%
13-Feb	100.00%	0.00%		1158	0	0	0.03%

	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
14-Feb	100.00%	0.00%		1218	0	0	0.02%
15-Feb	100.00%	0.00%		1275	0	0	0.05%
16-Feb	100.00%	0.00%		1250	0	0	0.01%
17-Feb	100.00%	0.00%		1272	0	0	0.05%
18-Feb	100.00%	0.00%		1245	0	0	0.02%
19-Feb	100.00%	0.00%		1168	0	0	0.02%
20-Feb	75.00%	25.00%		1148	0	0	0.02%
21-Feb	100.00%	0.00%		1206	0	0	0.01%
22-Feb	100.00%	0.00%		1221	0	0	0.03%
23-Feb	100.00%	0.00%		1222	0	0	0.04%
24-Feb	100.00%	0.00%		1234	0	0	0.11%
25-Feb	100.00%	0.00%		1242	0	0	0.03%
26-Feb	100.00%	0.00%		1159	0	0	0.04%
27-Feb	100.00%	0.00%		1140	0	0	0.04%
28-Feb	100.00%	0.00%		1250	0	0	0.02%
01-Mar	100.00%	0.00%		1255	0	0	0.07%
02-Mar	100.00%	0.00%		1234	0	0	0.02%
03-Mar	100.00%	0.00%		1239	0	0	0.04%
04-Mar	100.00%	0.00%		1217	0	0	0.03%
05-Mar	91.67%	8.33%		1233	0	0	0.23%
06-Mar	66.67%	33.33%		1163	0	0	0.01%
07-Mar	100.00%	0.00%		1227	0	0	0.03%
08-Mar	100.00%	0.00%		1240	0	0	0.07%
09-Mar	100.00%	0.00%		1230	0	0	0.01%
10-Mar	99.93%	0.07%		1418	0	0	2.22%
11-Mar	100.00%	0.00%		1452	0	0	0.46%
12-Mar	100.00%	0.00%		1321	0	0	0.12%
13-Mar	100.00%	0.00%		1261	0	0	0.13%
14-Mar	100.00%	0.00%		1314	0	0	0.06%
15-Mar	100.00%	0.00%		1321	0	0	0.03%
16-Mar	100.00%	0.00%		1295	0	0	0.09%
17-Mar	100.00%	0.00%		1319	0	0	0.15%
18-Mar	100.00%	0.00%		1331	0	0	0.05%
19-Mar	100.00%	0.00%		1251	0	0	0.05%
20-Mar	100.00%	0.00%		1227	0	0	0.10%
21-Mar	100.00%	0.00%		1420	0	0	0.30%
22-Mar	100.00%	0.00%		1327	0	0	0.15%
23-Mar	100.00%	0.00%		1280	0	0	0.10%
24-Mar	100.00%	0.00%		1305	0	0	0.01%
25-Mar	100.00%	0.00%		1324	0	0	0.03%
26-Mar	100.00%	0.00%		1179	0	0	0.01%
27-Mar	100.00%	0.00%		1223	0	0	0.24%
28-Mar	100.00%	0.00%		1298	0	0	0.06%
29-Mar	99.79%	0.21%		1327	0	0	0.36%
30-Mar	100.00%	0.00%		1333	0	0	0.27%
31-Mar	100.00%	0.00%		1441	0	0	0.59%

CAPITAL ONE WEB ONLINE BANKING

PAYMENT SERVICES USER INTERFACE



DATE	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
01-Jan	100.0%	0.0%	3,648.57				
02-Jan	100.0%	0.0%	3,669.86				
03-Jan	100.0%	0.0%	3,782.22				
04-Jan	100.0%	0.0%	3,721.01				
05-Jan	100.0%	0.0%	3,794.19				
06-Jan	100.0%	0.0%	3,740.51				
07-Jan	100.0%	0.0%	3,774.81				
08-Jan	100.0%	0.0%	3,813.49				
09-Jan	72.0%	28.0%	3,802.27				
10-Jan	93.3%	6.7%	3,866.81				
11-Jan	96.5%	3.5%	4,201.50				
12-Jan	100.0%	0.0%	3,771.87				
13-Jan	100.0%	0.0%	3,767.64				
14-Jan	100.0%	0.0%	3,800.66				
15-Jan	100.0%	0.0%	3,799.34				
16-Jan	100.0%	0.0%	3,730.62				
17-Jan	100.0%	0.0%	3,778.42				
18-Jan	100.0%	0.0%	3,739.83				
19-Jan	100.0%	0.0%	3,757.51				
20-Jan	100.0%	0.0%	3,722.42				
21-Jan	100.0%	0.0%	3,771.73				
22-Jan	100.0%	0.0%	3,692.08				
23-Jan	100.0%	0.0%	3,731.86				
24-Jan	100.0%	0.0%	3,746.33				
25-Jan	100.0%	0.0%	3,785.96				
26-Jan	100.0%	0.0%	3,763.15				
27-Jan	100.0%	0.0%	3,855.39				
28-Jan	100.0%	0.0%	3,819.70				
29-Jan	100.0%	0.0%	3,745.85				
30-Jan	100.0%	0.0%	3,661.94				
31-Jan	100.0%	0.0%	3,797.08				
01-Feb	100.0%	0.0%	3,751.08				
02-Feb	100.0%	0.0%	3,776.33				
03-Feb	100.0%	0.0%	3,773.77				
04-Feb	100.0%	0.0%	3,794.11				
05-Feb	100.0%	0.0%	3,771.04				
06-Feb	79.2%	20.8%	3,756.67				
07-Feb	100.0%	0.0%	3,798.09				
08-Feb	100.0%	0.0%	3,784.82				
09-Feb	95.8%	4.2%	1,062.23				
10-Feb	100.0%	0.0%	1,064.06				
11-Feb	99.9%	0.1%	1,095.61				
12-Feb	99.2%	0.8%	1,047.07				
13-Feb	100.0%	0.0%	1,024.63				

	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
14-Feb	100.0%	0.0%	1,093.73				
15-Feb	100.0%	0.0%	1,120.77				
16-Feb	100.0%	0.0%	1,101.71				
17-Feb	100.0%	0.0%	1,105.49				
18-Feb	100.0%	0.0%	1,092.06				
19-Feb	100.0%	0.0%	1,050.28				
20-Feb	74.0%	26.0%	1,010.60				
21-Feb	100.0%	0.0%	1,084.35				
22-Feb	100.0%	0.0%	1,079.86				
23-Feb	100.0%	0.0%	1,060.75				
24-Feb	100.0%	0.0%	1,070.90				
25-Feb	100.0%	0.0%	1,099.39				
26-Feb	100.0%	0.0%	1,042.48				
27-Feb	100.0%	0.0%	1,007.56				
28-Feb	100.0%	0.0%	1,150.11				
01-Mar	100.0%	0.0%	1,117.72				
02-Mar	100.0%	0.0%	1,096.30				
03-Mar	100.0%	0.0%	1,104.50				
04-Mar	99.9%	0.1%	1,092.96				
05-Mar	91.7%	8.3%	1,070.61				
06-Mar	66.7%	33.3%	1,022.14				
07-Mar	100.0%	0.0%	1,089.46				
08-Mar	100.0%	0.0%	1,090.53				
09-Mar	100.0%	0.0%	1,104.43				
10-Mar	96.1%	3.9%	1,169.28				
11-Mar	100.0%	0.0%	1,307.12				
12-Mar	100.0%	0.0%	1,172.73				
13-Mar	100.0%	0.0%	1,109.91				
14-Mar	100.0%	0.0%	1,182.69				
15-Mar	100.0%	0.0%	1,177.85				
16-Mar	100.0%	0.0%	1,172.31				
17-Mar	100.0%	0.0%	1,156.46				
18-Mar	100.0%	0.0%	1,166.92				
19-Mar	100.0%	0.0%	1,124.89				
20-Mar	100.0%	0.0%	1,099.24				
21-Mar	100.0%	0.0%	1,199.79				
22-Mar	100.0%	0.0%	1,166.20				
23-Mar	100.0%	0.0%	1,142.77				
24-Mar	100.0%	0.0%	1,173.23				
25-Mar	100.0%	0.0%	1,103.92				
26-Mar	100.0%	0.0%	1,035.64				
27-Mar	100.0%	0.0%	1,008.60				
28-Mar	100.0%	0.0%	1,105.52				
29-Mar	99.9%	0.1%	1,142.73				
30-Mar	100.0%	0.0%	1,071.17				
31-Mar	100.0%	0.0%	1,089.15				

CAPITAL ONE MOBILE BANKING APPLICATION



PAYMENT SERVICES USER INTERFACE

DATE	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
01-Jan	99.9%	0.1%	1027				
02-Jan	100.0%	0.0%	1026				
03-Jan	100.0%	0.0%	1122				
04-Jan	100.0%	0.0%	1122				
05-Jan	100.0%	0.0%	1130				
06-Jan	100.0%	0.0%	1124				
07-Jan	100.0%	0.0%	1111				
08-Jan	100.0%	0.0%	1116				
09-Jan	79.2%	20.8%	1048				
10-Jan	93.3%	6.7%	1176				
11-Jan	100.0%	0.0%	1117				
12-Jan	100.0%	0.0%	1111				
13-Jan	100.0%	0.0%	1119				
14-Jan	100.0%	0.0%	1130				
15-Jan	100.0%	0.0%	1097				
16-Jan	100.0%	0.0%	1045				
17-Jan	93.8%	6.2%	1120				
18-Jan	99.9%	0.1%	1135				
19-Jan	100.0%	0.0%	1122				
20-Jan	100.0%	0.0%	1115				
21-Jan	100.0%	0.0%	1116				
22-Jan	100.0%	0.0%	1076				
23-Jan	100.0%	0.0%	1033				
24-Jan	100.0%	0.0%	1134				
25-Jan	100.0%	0.0%	1132				
26-Jan	84.9%	15.1%	1131				
27-Jan	100.0%	0.0%	1164				
28-Jan	100.0%	0.0%	1175				
29-Jan	100.0%	0.0%	1088				
30-Jan	100.0%	0.0%	1040				
31-Jan	99.8%	0.2%	1176				
01-Feb	100.0%	0.0%	1145				
02-Feb	100.0%	0.0%	1151				
03-Feb	100.0%	0.0%	1166				
04-Feb	100.0%	0.0%	1154				
05-Feb	100.0%	0.0%	1114				
06-Feb	79.2%	20.8%	1084				
07-Feb	99.9%	0.1%	1189				
08-Feb	100.0%	0.0%	1170				
09-Feb	100.0%	0.0%	1161				
10-Feb	100.0%	0.0%	1158				
11-Feb	100.0%	0.0%	1207				
12-Feb	100.0%	0.0%	1146				

	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
13-Feb	100.0%	0.0%	1091				
14-Feb	100.0%	0.0%	1178				
15-Feb	100.0%	0.0%	1189				
16-Feb	100.0%	0.0%	1169				
17-Feb	100.0%	0.0%	1158				
18-Feb	100.0%	0.0%	1165				
19-Feb	100.0%	0.0%	1105				
20-Feb	75.0%	25.0%	1053				
21-Feb	96.9%	3.1%	1215				
22-Feb	90.4%	9.7%	1109				
23-Feb	100.0%	0.0%	1113				
24-Feb	100.0%	0.0%	1132				
25-Feb	100.0%	0.0%	1173				
26-Feb	100.0%	0.0%	1095				
27-Feb	100.0%	0.0%	1036				
28-Feb	99.8%	0.2%	1213				
01-Mar	100.0%	0.0%	1199				
02-Mar	100.0%	0.0%	1158				
03-Mar	99.9%	0.1%	1168				
04-Mar	99.9%	0.1%	1263				
05-Mar	91.7%	8.3%	1274				
06-Mar	66.7%	33.3%	1222				
07-Mar	100.0%	0.0%	1331				
08-Mar	100.0%	0.0%	1336				
09-Mar	100.0%	0.0%	1340				
10-Mar	100.0%	0.0%	1360				
11-Mar	100.0%	0.0%	1452				
12-Mar	100.0%	0.0%	1401				
13-Mar	100.0%	0.0%	1337				
14-Mar	100.0%	0.0%	1500				
15-Mar	100.0%	0.0%	1597				
16-Mar	100.0%	0.0%	1617				
17-Mar	93.1%	6.9%	2058				
18-Mar	100.0%	0.0%	1610				
19-Mar	100.0%	0.0%	1562				
20-Mar	100.0%	0.0%	1482				
21-Mar	96.7%	3.3%	1742				
22-Mar	100.0%	0.0%	1563				
23-Mar	100.0%	0.0%	1550				
24-Mar	100.0%	0.0%	1597				
25-Mar	100.0%	0.0%	1648				
26-Mar	100.0%	0.0%	1539				
27-Mar	100.0%	0.0%	1459				
28-Mar	100.0%	0.0%	1601				
29-Mar	99.5%	0.5%	1641				
30-Mar	100.0%	0.0%	1573				
31-Mar	100.0%	0.0%	1614				

Uptime: 100% minus the percentage downtime.

Downtime: The total number of seconds the interface was down in a 24-hour period starting and ending at midnight as a percentage of total seconds in a day.

Response: Daily average time (in milliseconds) taken, per request, to respond to payment service user requests in that interface.

Error Response Rate: The number of error messages concerning errors attributable to Capital One sent by Capital One to the PISPs, AISPs and CBPIIs in accordance with article 36(2) of the RTS per day, divided by the number of requests received by capital one from AISPs, PISPs and CBPIIs in the same day.

AISP Response: The daily average time (in milliseconds) taken, per request, for Capital One to provide to the account information service provider (aisp) all the information requested in accordance with article 66(4)(b) of psd2 and article 36(1)(b) of the scarts.

PSU Response: The daily average response time, (in milliseconds) taken per request, for Capital One to respond to requests from payment service user via the payment service user interface.