

CAPITAL ONE OPEN BANKING INTERFACE

DEDICATED INTERFACE



	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
01-Oct	100.00%	0.00%		1385	0	0	0.06%
02-Oct	100.00%	0.00%		1314	0	0	0.07%
03-Oct	100.00%	0.00%		1312	0	0	0.15%
04-Oct	100.00%	0.00%		1389	0	0	0.07%
05-Oct	100.00%	0.00%		1370	0	0	0.10%
06-Oct	100.00%	0.00%		1384	0	0	0.06%
07-Oct	100.00%	0.00%		1387	0	0	0.07%
08-Oct	100.00%	0.00%		1397	0	0	0.07%
09-Oct	100.00%	0.00%		1342	0	0	0.07%
10-Oct	79.17%	20.83%		1326	0	0	0.15%
11-Oct	100.00%	0.00%		1382	0	0	0.06%
12-Oct	100.00%	0.00%		1368	0	0	0.07%
13-Oct	100.00%	0.00%		1365	0	0	0.06%
14-Oct	100.00%	0.00%		1394	0	0	0.07%
15-Oct	100.00%	0.00%		1399	0	0	0.07%
16-Oct	100.00%	0.00%		1347	0	0	0.06%
17-Oct	100.00%	0.00%		1321	0	0	0.14%
18-Oct	100.00%	0.00%		1401	0	0	0.09%
19-Oct	100.00%	0.00%		1387	0	0	0.07%
20-Oct	97.22%	2.78%		1383	0	0	1.13%
21-Oct	100.00%	0.00%		1404	0	0	0.07%
22-Oct	100.00%	0.00%		1399	0	0	0.06%
23-Oct	100.00%	0.00%		1344	0	0	0.07%
24-Oct	75.00%	25.00%		1339	0	0	0.12%
25-Oct	100.00%	0.00%		1409	0	0	0.07%
26-Oct	100.00%	0.00%		1402	0	0	0.07%
27-Oct	100.00%	0.00%		1419	0	0	0.07%
28-Oct	100.00%	0.00%		1439	0	0	0.07%
29-Oct	100.00%	0.00%		1444	0	0	0.06%
30-Oct	100.00%	0.00%		1346	0	0	0.03%
31-Oct	91.67%	8.33%		1371	0	0	0.13%
01-Nov	100.00%	0.00%		1456	0	0	0.01%
02-Nov	100.00%	0.00%		1429	0	0	0.01%
03-Nov	100.00%	0.00%		1445	0	0	0.01%
04-Nov	100.00%	0.00%		1442	0	0	0.03%
05-Nov	100.00%	0.00%		1423	0	0	0.01%
06-Nov	100.00%	0.00%		1383	0	0	0.02%
07-Nov	100.00%	0.00%		1371	0	0	0.11%
08-Nov	100.00%	0.00%		1409	0	0	0.02%
09-Nov	100.00%	0.00%		1388	0	0	0.02%
10-Nov	100.00%	0.00%		1420	0	0	0.03%
11-Nov	100.00%	0.00%		1396	0	0	0.02%
12-Nov	100.00%	0.00%		1396	0	0	0.01%
13-Nov	100.00%	0.00%		1329	0	0	0.06%

	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
14-Nov	79.17%	20.83%		1316	0	0	0.11%
15-Nov	100.00%	0.00%		1403	0	0	0.01%
16-Nov	100.00%	0.00%		1274	0	0	0.01%
17-Nov	100.00%	0.00%		1144	0	0	0.01%
18-Nov	100.00%	0.00%		1446	0	0	0.02%
19-Nov	100.00%	0.00%		1459	0	0	0.01%
20-Nov	100.00%	0.00%		1423	0	0	0.02%
21-Nov	100.00%	0.00%		1416	0	0	0.10%
22-Nov	100.00%	0.00%		1486	0	0	0.01%
23-Nov	100.00%	0.00%		1481	0	0	0.01%
24-Nov	100.00%	0.00%		1441	0	0	0.01%
25-Nov	100.00%	0.00%		1122	0	0	0.02%
26-Nov	100.00%	0.00%		1130	0	0	0.01%
27-Nov	100.00%	0.00%		1071	0	0	0.01%
28-Nov	100.00%	0.00%		1067	0	0	0.10%
29-Nov	100.00%	0.00%		1117	0	0	0.02%
30-Nov	100.00%	0.00%		1119	0	0	0.02%
01-Dec	100.00%	0.00%		1177	0	0	0.26%
02-Dec	100.00%	0.00%		1108	0	0	0.02%
03-Dec	100.00%	0.00%		1107	0	0	0.01%
04-Dec	100.00%	0.00%		1052	0	0	0.01%
05-Dec	79.17%	20.83%		1051	0	0	0.01%
06-Dec	100.00%	0.00%		1109	0	0	0.02%
07-Dec	100.00%	0.00%		1121	0	0	0.02%
08-Dec	100.00%	0.00%		1106	0	0	0.02%
09-Dec	100.00%	0.00%		1104	0	0	0.01%
10-Dec	100.00%	0.00%		1129	0	0	0.01%
11-Dec	100.00%	0.00%		1084	0	0	0.02%
12-Dec	100.00%	0.00%		1094	0	0	0.02%
13-Dec	100.00%	0.00%		1210	0	0	0.02%
14-Dec	100.00%	0.00%		1134	0	0	0.01%
15-Dec	100.00%	0.00%		1152	0	0	0.01%
16-Dec	100.00%	0.00%		1145	0	0	0.02%
17-Dec	100.00%	0.00%		1147	0	0	0.02%
18-Dec	100.00%	0.00%		1101	0	0	0.02%
19-Dec	100.00%	0.00%		1080	0	0	0.01%
20-Dec	100.00%	0.00%		1147	0	0	0.01%
21-Dec	100.00%	0.00%		1133	0	0	0.02%
22-Dec	100.00%	0.00%		1419	0	0	0.34%
23-Dec	100.00%	0.00%		1112	0	0	0.01%
24-Dec	100.00%	0.00%		1109	0	0	0.02%
25-Dec	100.00%	0.00%		1068	0	0	0.02%
26-Dec	100.00%	0.00%		1071	0	0	0.02%
27-Dec	100.00%	0.00%		1098	0	0	0.02%
28-Dec	100.00%	0.00%		1107	0	0	0.02%
29-Dec	100.00%	0.00%		1130	0	0	0.02%
30-Dec	100.00%	0.00%		1121	0	0	0.01%
31-Dec	100.00%	0.00%		1110	0	0	0.01%

CAPITAL ONE WEB ONLINE BANKING

PAYMENT SERVICES USER INTERFACE



DATE	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
01-Oct	100.00%	0.0%	4,679.04				
02-Oct	100.00%	0.0%	4,536.34				
03-Oct	100.00%	0.0%	4,578.67				
04-Oct	100.00%	0.0%	4,670.23				
05-Oct	99.86%	0.1%	4,642.01				
06-Oct	100.00%	0.0%	4,630.53				
07-Oct	100.00%	0.0%	4,609.93				
08-Oct	100.00%	0.0%	4,640.84				
09-Oct	100.00%	0.0%	4,528.13				
10-Oct	79.17%	20.8%	4,533.05				
11-Oct	100.00%	0.0%	4,659.65				
12-Oct	100.00%	0.0%	4,631.95				
13-Oct	100.00%	0.0%	4,685.01				
14-Oct	100.00%	0.0%	4,701.68				
15-Oct	100.00%	0.0%	4,711.05				
16-Oct	100.00%	0.0%	4,631.45				
17-Oct	100.00%	0.0%	4,610.65				
18-Oct	100.00%	0.0%	4,720.32				
19-Oct	100.00%	0.0%	4,645.05				
20-Oct	97.22%	2.8%	4,666.91				
21-Oct	100.00%	0.0%	4,657.37				
22-Oct	100.00%	0.0%	4,678.41				
23-Oct	100.00%	0.0%	4,653.95				
24-Oct	75.00%	25.0%	4,650.67				
25-Oct	100.00%	0.0%	4,704.42				
26-Oct	100.00%	0.0%	4,651.48				
27-Oct	100.00%	0.0%	4,644.90				
28-Oct	100.00%	0.0%	4,660.55				
29-Oct	100.00%	0.0%	4,702.33				
30-Oct	100.00%	0.0%	4,692.59				
31-Oct	91.67%	8.3%	4,660.08				
01-Nov	100.00%	0.0%	4,759.61				
02-Nov	100.00%	0.0%	4,760.81				
03-Nov	100.00%	0.0%	4,751.07				
04-Nov	100.00%	0.0%	4,717.03				
05-Nov	100.00%	0.0%	4,718.67				
06-Nov	100.00%	0.0%	4,616.09				
07-Nov	100.00%	0.0%	4,643.43				
08-Nov	100.00%	0.0%	4,735.22				
09-Nov	100.00%	0.0%	4,701.77				
10-Nov	100.00%	0.0%	4,714.70				
11-Nov	100.00%	0.0%	4,757.26				
12-Nov	100.00%	0.0%	4,768.81				
13-Nov	100.00%	0.0%	4,692.90				

	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
14-Nov	79.17%	20.8%	4,634.19				
15-Nov	100.00%	0.0%	4,791.53				
16-Nov	100.00%	0.0%	4,526.84				
17-Nov	100.00%	0.0%	4,112.66				
18-Nov	100.00%	0.0%	4,387.58				
19-Nov	100.00%	0.0%	4,359.16				
20-Nov	100.00%	0.0%	4,305.59				
21-Nov	100.00%	0.0%	4,363.72				
22-Nov	100.00%	0.0%	4,401.71				
23-Nov	100.00%	0.0%	4,369.08				
24-Nov	100.00%	0.0%	4,323.08				
25-Nov	100.00%	0.0%	4,055.09				
26-Nov	100.00%	0.0%	4,040.88				
27-Nov	100.00%	0.0%	3,993.31				
28-Nov	100.00%	0.0%	3,979.20				
29-Nov	100.00%	0.0%	4,060.36				
30-Nov	100.00%	0.0%	4,040.52				
01-Dec	100.00%	0.0%	4,075.51				
02-Dec	100.00%	0.0%	4,039.16				
03-Dec	100.00%	0.0%	4,046.35				
04-Dec	100.00%	0.0%	3,979.13				
05-Dec	79.17%	20.8%	3,976.16				
06-Dec	100.00%	0.0%	4,078.37				
07-Dec	100.00%	0.0%	3,925.20				
08-Dec	100.00%	0.0%	3,719.12				
09-Dec	100.00%	0.0%	3,780.72				
10-Dec	100.00%	0.0%	3,839.02				
11-Dec	100.00%	0.0%	3,817.74				
12-Dec	100.00%	0.0%	3,849.07				
13-Dec	100.00%	0.0%	3,868.73				
14-Dec	100.00%	0.0%	3,873.49				
15-Dec	100.00%	0.0%	3,921.95				
16-Dec	100.00%	0.0%	3,913.25				
17-Dec	100.00%	0.0%	3,855.01				
18-Dec	100.00%	0.0%	3,803.60				
19-Dec	100.00%	0.0%	3,722.45				
20-Dec	100.00%	0.0%	3,889.95				
21-Dec	100.00%	0.0%	3,773.00				
22-Dec	100.00%	0.0%	3,779.68				
23-Dec	100.00%	0.0%	3,729.28				
24-Dec	100.00%	0.0%	3,748.52				
25-Dec	100.00%	0.0%	3,655.06				
26-Dec	100.00%	0.0%	3,715.13				
27-Dec	100.00%	0.0%	3,781.45				
28-Dec	100.00%	0.0%	3,790.33				
29-Dec	100.00%	0.0%	3,816.73				
30-Dec	100.00%	0.0%	3,746.77				
31-Dec	100.00%	0.0%	3,746.43				

CAPITAL ONE MOBILE BANKING APPLICATION



PAYMENT SERVICES USER INTERFACE

DATE	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
01-Oct	100.00%	0.0%	1,108.88				
02-Oct	100.00%	0.0%	1,061.08				
03-Oct	100.00%	0.0%	997				
04-Oct	100.00%	0.0%	1127				
05-Oct	99.86%	0.1%	1,119.19				
06-Oct	100.00%	0.0%	1,112.60				
07-Oct	100.00%	0.0%	1,100.57				
08-Oct	100.00%	0.0%	1138				
09-Oct	100.00%	0.0%	1087				
10-Oct	79.17%	20.8%	1016				
11-Oct	100.00%	0.0%	1095				
12-Oct	100.00%	0.0%	1091				
13-Oct	100.00%	0.0%	1069				
14-Oct	100.00%	0.0%	1079				
15-Oct	100.00%	0.0%	1109				
16-Oct	100.00%	0.0%	1060				
17-Oct	100.00%	0.0%	1024				
18-Oct	100.00%	0.0%	1099				
19-Oct	100.00%	0.0%	1100				
20-Oct	100.00%	0.0%	1093				
21-Oct	100.00%	0.0%	1092				
22-Oct	100.00%	0.0%	1102				
23-Oct	100.00%	0.0%	1070				
24-Oct	75.00%	25.0%	1040				
25-Oct	100.00%	0.0%	1149				
26-Oct	100.00%	0.0%	1135				
27-Oct	100.00%	0.0%	1125				
28-Oct	100.00%	0.0%	1,146.09				
29-Oct	100.00%	0.0%	1175				
30-Oct	100.00%	0.0%	1,055.63				
31-Oct	91.67%	8.3%	1023				
01-Nov	100.00%	0.0%	1158				
02-Nov	100.00%	0.0%	1,130.21				
03-Nov	100.00%	0.0%	1140				
04-Nov	100.00%	0.0%	1120				
05-Nov	100.00%	0.0%	1127				
06-Nov	100.00%	0.0%	1080				
07-Nov	100.00%	0.0%	1016				
08-Nov	90.76%	9.2%	1151				
09-Nov	100.00%	0.0%	1147				
10-Nov	100.00%	0.0%	1,176.22				
11-Nov	100.00%	0.0%	1,120.43				
12-Nov	100.00%	0.0%	1,123.75				

	AVAILABILITY STATISTICS		PAYMENT SERVICES USER INTERFACE	PERFORMANCE STATISTICS			
DATE	UPTIME %	DOWNTIME%	RESPONSE (MILLISECS)	AISP RESPONSE (MILLISECS)	PISP RESPONSE (MILLISECS)	CBPII/PISP YES/NO RESPONSE (MILLISECS)	ERROR RESPONSE RATE (%)
13-Nov	100.00%	0.0%	1,084.85				
14-Nov	79.17%	20.8%	1022				
15-Nov	100.00%	0.0%	1130				
16-Nov	98.75%	1.3%	1,103.80				
17-Nov	100.00%	0.0%	1,080.45				
18-Nov	100.00%	0.0%	1057				
19-Nov	100.00%	0.0%	1042				
20-Nov	100.00%	0.0%	1,008.35				
21-Nov	100.00%	0.0%	964				
22-Nov	100.00%	0.0%	1049				
23-Nov	100.00%	0.0%	1,022.24				
24-Nov	100.00%	0.0%	1,025.52				
25-Nov	100.00%	0.0%	1,092.21				
26-Nov	100.00%	0.0%	1127				
27-Nov	100.00%	0.0%	1,065.10				
28-Nov	100.00%	0.0%	1007				
29-Nov	100.00%	0.0%	1115				
30-Nov	100.00%	0.0%	1130				
01-Dec	100.00%	0.0%	1,104.54				
02-Dec	100.00%	0.0%	1,112.27				
03-Dec	100.00%	0.0%	1,126.01				
04-Dec	100.00%	0.0%	1,068.76				
05-Dec	79.17%	20.8%	1,012.44				
06-Dec	100.00%	0.0%	1119				
07-Dec	100.00%	0.0%	1,094.68				
08-Dec	100.00%	0.0%	1,088.00				
09-Dec	100.00%	0.0%	1,083.52				
10-Dec	100.00%	0.0%	1,121.08				
11-Dec	100.00%	0.0%	1,071.32				
12-Dec	100.00%	0.0%	1,028.91				
13-Dec	100.00%	0.0%	1099				
14-Dec	100.00%	0.0%	1,081.01				
15-Dec	100.00%	0.0%	1,093.17				
16-Dec	100.00%	0.0%	1,094.79				
17-Dec	100.00%	0.0%	1,134.68				
18-Dec	100.00%	0.0%	1,094.74				
19-Dec	100.00%	0.0%	1,040.41				
20-Dec	100.00%	0.0%	1133				
21-Dec	100.00%	0.0%	1,122.83				
22-Dec	100.00%	0.0%	1,084.11				
23-Dec	100.00%	0.0%	1,195.27				
24-Dec	100.00%	0.0%	1,080.02				
25-Dec	100.00%	0.0%	1,010.71				
26-Dec	100.00%	0.0%	1,013.65				
27-Dec	100.00%	0.0%	1085				
28-Dec	100.00%	0.0%	1,062.74				
29-Dec	100.00%	0.0%	1,099.66				
30-Dec	100.00%	0.0%	1,099.84				
31-Dec	100.00%	0.0%	1,099.12				

Uptime: 100% minus the percentage downtime.

Downtime: The total number of seconds the interface was down in a 24-hour period starting and ending at midnight as a percentage of total seconds in a day.

Response: Daily average time (in milliseconds) taken, per request, to respond to payment service user requests in that interface.

Error Response Rate: The number of error messages concerning errors attributable to Capital One sent by Capital One to the PISPs, AISPs and CBPIIs in accordance with article 36(2) of the RTS per day, divided by the number of requests received by capital one from AISPs, PISPs and CBPIIs in the same day.

AISP Response: The daily average time (in milliseconds) taken, per request, for Capital One to provide to the account information service provider (aisp) all the information requested in accordance with article 66(4)(b) of psd2 and article 36(1)(b) of the scarts.

PSU Response: The daily average response time, (in milliseconds) taken per request, for Capital One to respond to requests from payment service user via the payment service user interface.